

COUNTDOWN TO

UPGRADE

11/08/19 - 11/12/19



LAUNCH CHECKLIST

*On November 8, we'll take a giant leap forward.
Before then, we need you to take a few small steps.*

TAKE THESE STEPS NOW

VERIFY YOUR CONTACT INFO

Confirm your address, phone number and email by logging in to Online Banking or reviewing your statements.

MARK YOUR CALENDAR

The upgrade will take place over Veterans Day weekend:

November 8, 2019 through November 11, 2019

CHECK YOUR INBOX

We will be keeping you up to date on all the important upgrade information.

ADD ACCOUNT NICKNAMES BY OCTOBER 25TH

We recommend that you give your accounts nicknames (e.g., Main Checking, Rental Checking, Vacation Savings, etc.) to differentiate between them after the upgrade. To create nicknames, log in to Online Banking or contact us.



**HARVARD UNIVERSITY
EMPLOYEES CREDIT UNION**

COMPLETE BEFORE FRIDAY, NOV. 8

TAKE NOTE OF YOUR MEMBER NUMBER

If you currently have multiple memberships, your lowest member number will be the one that is kept. After the upgrade all of your accounts will exist under this member number.

MAKE DEPOSITS BY THE FOLLOWING DEADLINES

ATMs: On or before 11/07/19.

Mobile: Before 12:00 pm on 11/08/19.

Branch: Before 4:00 pm on 11/08/19.

MAKE ANY NECESSARY TRANSFERS

You will ***NOT*** be able to ***manually transfer funds during the upgrade.***

SET TRAVEL NOTICES

Let us know if you plan to travel out of state during the holiday/upgrade weekend.

VISIT A BRANCH IF NECESSARY

Complete any special in-branch transactions you may need ***before 4:00 pm on Friday, 11/08/19.***

CONSIDER GRABBING EXTRA CASH

There will be a temporary daily limit on HUECU Debit Cards and ATM withdrawals.

Note: HUECU Credit Cards will not be affected during the upgrade.

VISIT THE UPGRADE WEBSITE FOR COMPLETE DETAILS AND ENTER THE RAFFLE TO WIN \$1,000!

HUECU.ORG/UPGRADE